

# ADDITIONAL CHARGES

## B2C Shipping

Rates are listed as net amounts. Charges are added to freight rates.

TYPE OF SERVICE	RATE	DESCRIPTION
Return of Documents	PLN 12.00	Return of the set of original documents / hardcopy for the order
	PLN 2.00	Online return of a set of documents to the order
	Free	Online access to the database of electronic documents
Carry-in Service  Delivery of the shipment to the address of the Recipient indicated in the order, along with bringing it to the first threshold of the premises indicated by the Recipient. Delivery with the delivery will not be carried out if it is not physically possible to move the Shipment due to the limitations of the building's infrastructure. The service is provided up to the 4th floor inclusive in the absence of an elevator. Carrying in is carried out only for goods whose sum: length, width and height does not exceed 400 cm. If the actual weight of a single item exceeds 84 kg gross, there is a surcharge for the service.  The shipment removal service is performed in accordance with the applicable rules for the Assignment service.  Non-household goods require palletizing.  Unpacking and possible collection of the packaging is possible after prior arrangement only for household goods. Collection of the packaging is possible after indicating the nearest municipal container.	Included in the freight price	Weight of single shipping item up to 31,5 kg
	PLN 35	Weight of single shipping item up to 45 kg
	PLN 42	Weight of single shipping item up to 60 kg
	PLN 49	Weight of single shipping item up to 75 kg
	PLN 57	Weight of single shipping item up to 90 kg
	0,6 PLN/kg, min. PLN 57	Weight of single shipping item 91-240 kg
	0,5 PLN/kg, min. 144 PLN	Weight of single shipping item 241-800 kg
Carry-in Service for a single item that weight within the range from 84 kg to 126 kg (actual weight)	PLN 60	Remuneration for the Carry-in Service plus a surcharge for a single item weighting from 84 kg to 126 kg (actual weight)
*Carry-in Service for a single item that weight within the range from 126,01 kg to 168 kg (actual weight)	PLN 120	Remuneration for the Carry-in Service plus a surcharge for a single item weighting more than 126 kg (actual weight)
Delivery of the shipment with a pallet jack  Delivery of the shipment to the Recipient's address indicated in the order, along with a lift using a pallet jack, to the first architectural barrier preventing further movement of the shipment using a pallet jack. The service will not be provided if the surface is unpaved or uneven and makes it impossible to safely move the shipment using a pallet jack. The delivery of the shipment takes place only within the Recipient's address. The maximum weight of a pallet for which the service can be provided is 450 kg.  The fee will not be added if the ordering party has purchased the shipment.	PLN 40	Per shipment + charge as per price list
B2C service package (surcharge for delivery to a private person)  The package includes: telephone notification, SMS notification, delivery to a private person. The fee does not apply if carry-in service is purchased.	20%	Amount due + charge as per price list
Pick-up of used appliance. Provided only after successful delivery to that recipient shipment containing new RVT / white goods by ROHLIG SUUS	PLN 116	Price per piece. Pick-up of used appliance within 5 (five) working days, from the following working day that falls after the delivery. The service is launched after approval by Domestic Product Director
COD (BLIK, credit card)	0,45%	Cashing amounts at least PLN 9,00, for a max. COD amount of PLN 15,000
COD (cash)	0,53%	Cashing amounts at least PLN 15,00, for a max. COD amount of PLN 15,000
Afternoon delivery. Available only in the following cities: Szczecin, Trójmiasto, Bydgoszcz, Koszalin, Poznań, Białystok, Olsztyn, Warszawa, Pruszków, Lublin, Kielce, Łódź, Kalisz, Konin, Wrocław, Czeladź, Katowice, Gliwice, Kraków, Rzeszów, Gorzów WLKP.	PLN 59	16:00 – 18:00
	PLN 139	18:00 – 21:00
Re-delivery to the receiver (no fault of the ROHLIG SUUS)	40%	Amount due + charge as per price list
Fee for arranging a repeated collection of the shipment or unreleased orders scheduled by ROHLIG SUUS on the day of collection (no fault of the ROHLIG SUUS)	40%	Amount due + charge as per price list
Arrangement of collection of the previously delivered Consignment from PL with return to the original place of sending or arrangement of collection of the Consignment from any place in PL and delivery to any place in PL (not more than 10% of monthly declared volume of the Customer).	25%	Amount due + charge as per price list
Carrier downtime during loading/ unloading	PLN 20	For each 15-minute period started above 30 minutes.
Shipment storage beyond two 24-hour periods	PLN 10	Per pallet place/ 24 hrs, no less than PLN 10,00
Charge for correcting wrong shipment parameters	PLN 30	Per 1 shipment + recalculation of amount due as per correct parameters
Change of delivery address after shipment received by ROHLIG SUUS or carrier (but before start of shipment delivery to receiver)	PLN 20	Per 1 shipment
Shipment secured with ROHLIG SUUS-branded packing tape (if shipping label missing, if delivery address changed after shipment accepted for delivery by ROHLIG SUUS or carrier, or if shipping label illegible due to Customer's fault)	PLN 5	Per coli (item), no less than PLN 10,00
Shipment re-packing/ packing	PLN 20	Shipment re-packing/ packing per every 100 kg, minimum PLN 80
Pallet and stretch wrap to pack shipment	PLN 85	Per pallet
Fuel adjustment	% of freight published at <a href="https://www.suus.com/korekta-paliwowa">https://www.suus.com/korekta-paliwowa</a>	

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TYPE OF SERVICE	RATE	DESCRIPTION
Road toll		% of freight published at <a href="https://www.suus.com/oplata-drogowa">https://www.suus.com/oplata-drogowa</a>
Additional insurance - CARGO		According to the conditions published at <a href="http://suus.com/cargo-indywidualne">http://suus.com/cargo-indywidualne</a>
Seasonal surcharge applicable	5,80%	During: EASTER HOLIDAYS - from 5th working day preceding Easter to 5th working day after Easter; Amount due + charge as per price list
	5,80%	MAY LONG WEEKEND - from 5th working day preceding long weekend, to 5th working day after long weekend; Amount due + charge as per price list
	5,80%	CORPUS CHRISTI HOLIDAY - from 5th working day preceding CORPUS CHRISTI, to 5th working day after CORPUS CHRISTI; Amount due + charge as per price list
	5,80%	From 1st SEPTEMBER to 31st DECEMBER.; Amount due + charge as per price list
TEMP+ (transportation service in positive temperature, available from November 1 to March 31) In accordance with RÖHLIG SUUS principles <a href="https://www.suus.com/pub/Aneks_nr_2_do_OW_Temp+_i_ZwrotPalet_23122022.pdf">https://www.suus.com/pub/Aneks_nr_2_do_OW_Temp+_i_ZwrotPalet_23122022.pdf</a> upon approval by the RÖHLIG SUUS product director, it is possible to extend the service period from October 1 to April 30	25%	Amount due + charge as per price list
Additional materials	PLN 45	Per 350 labels
	PLN 204	Per 1000 self-adhesive foil pockets
Other services		As per RÖHLIG SUUS calculation

\*Return of pallets, temp + and pick-ups are services for customers with an active offer (cooperation agreement). They do not apply to valuations carried out by the SUUS Portal.