

INTEGRATED MANAGEMENT SYSTEM POLICY

We are the only Polish logistics operator with global capabilities. We offer our customers solutions best suited to their needs within of a complementary range of products including road freight, sea freight, airfreight, rail freight, contract logistics, cargo projects, and customs services.

Our mission is to streamline the efficiency of core business activities of our customers by providing them with advanced logistics solutions. We believe that our services are a more efficient and economical alternative to self-contained logistics. We accomplish our goals mainly through the commitment and professional approach of our employees. All our customers are regarded as our long-term business partners.

Each customer is provided with high-quality services, security, and timeliness of deliveries in all of our branches.

Taking care of the environment, we comply with environmental laws, pursue a policy of reducing exhaust emissions, and implement segregated collection and recycling of waste generated in the course of the company's operations.

We fulfill information protection obligations arising from legal provisions, standards and requirements of ISO/IEC 27001. We take care to protect the information entrusted to us by our customers and our own.

To guarantee food safe we follow the requirements of the Hazard Analysis and Critical Control Point (HACCP) system.

To guarantee the security of logistics processes, we have implemented solutions to protect goods during storage and distribution by means of thoroughly developed procedures, access control, monitoring, and alarm systems. We apply dedicated solutions for high-tech and high-value goods.

In the implementation of the above:

- we cooperate with carriers who provide high quality services, comply with environmental protection law and care about hygiene and health safety of food;
- we improve the information exchange system in our organization and in relations with our customers;
- we manage access to information;
- we follow information protection procedures;
- we ensure the security of IT systems and infrastructure based on risk analysis;
- we train our employees in customer service, taking care of natural environmental resources and ensuring information security;
- we employ highly qualified employees and ensure that their level of competence is constantly improved;
- we use the latest IT solutions;
- we follow the procedures related to the storage and distribution of valuable goods with particular care;
- we build a positive image of the Company based on defined values.

The foundation of the steady development of our organization is the continuously improved Integrated Management System based on the ISO 9001, ISO 14001 and ISO 27001 international standards, AEO and Codex Alimentarius, requirements.

Warsaw, June 21, 2023